



Terms and Conditions of Service

Version 1.0 | May 2026

1. Crane & Access Terms and Conditions

These terms apply to all crane hire and access services provided by Hutchinson Engineering Services Ltd.

1.1 Cancellation & Postponement — Notice Periods

- Machines with a capacity of 25t to 100t: minimum 24 hours' notice required
- Machines with a capacity of 25t to 100t operating within the M25 area: minimum 48 hours' notice required
- Machines with a capacity of 110t and above: minimum 2 working days' notice required
- Postponements made within the above notice periods will be subject to a charge of 2/3rds of the contract value

1.2 Quotations

- All quotations are valid for 28 days from the date of issue
- Prices are exclusive of VAT unless stated otherwise

1.3 Contract Terms

- All contract lifting and general hire is provided under CPA terms for 8 hours on site, unless otherwise agreed in writing
- Standing time may be charged after 2 hours for all transport provided, unless otherwise agreed in writing
- Extra days' hire availability beyond the original booking period cannot be guaranteed
- Hutchinson Engineering Services Ltd reserves the right to substitute a different crane where circumstances beyond our control require it

1.4 Weather

- There is no reduction in costs where weather disrupts crane works, whether under CPA or contract lifting terms
- Extra days of crane required as a result of adverse weather conditions will be charged to the client on a pro rata basis, under CPA or contract lifting terms

1.5 Site Requirements & Additional Charges

- Where prior inductions, security checks, medicals, or similar requirements are imposed by the client or site, additional charges will apply at £500 per person. Clients will be notified in advance where this is applicable

1.6 Payment Terms

- Non-account customers will be required to pay all charges upon acceptance of the quotation, before works commence
- Account customers are subject to the payment terms agreed in their account agreement

1.7 Liability

- Hutchinson Engineering Services Ltd will not be held responsible for any delays or failures to perform due to circumstances outside our reasonable control, including but not limited to accidents, breakdowns, adverse weather conditions, or access issues at site

2. Haulage Terms and Conditions

These terms apply to all haulage and transport services provided by Hutchinson Engineering Services Ltd.

2.1 Quotations

- All quotations are valid for 28 days from the date of issue and are exclusive of VAT
- Quotations are subject to an appropriate vehicle being available at the time of acceptance
- Quotations are subject to a suitable route being available at the time of the planned movement
- If dimensions or weight differ at the point of loading from those specified in the quotation, the quotation will no longer be valid

2.2 Permits & Approvals

- Where applicable, Ministry of Transport/Police approvals (e.g. VR1/Special Orders) will be submitted by Hutchinson Engineering Services Ltd
- Costs of Police escort and private escort charges which may be incurred will be charged to the customer
- Costs of removal and replacement of street furniture or wiring required to facilitate the movement will be charged to the customer

2.3 Loading & Unloading

- Up to 2 hours of loading time is included in the quotation; demurrage will be charged thereafter
- Up to 2 hours of unloading time is included in the quotation; demurrage will be charged thereafter

2.4 Cancellation & Postponement

- Once a booking has been confirmed, in the event of cancellation or postponement, Hutchinson Engineering Services Ltd may charge up to 75% of the quoted price, together with any third-party costs incurred

2.5 Payment Terms

- Non-account customers will be required to pay the full charges upon acceptance of the quotation, before any movements are made
- Account customers are subject to the payment terms agreed in their account agreement

2.6 Liability

- Hutchinson Engineering Services Ltd will not be held responsible for any late collections and/or deliveries due to circumstances outside our reasonable control, including but not limited to accidents, breakdowns, adverse weather conditions, or equipment not being ready for collection

3. Lifting Works Terms and Conditions

These terms apply to all lifting works services provided by Hutchinson Engineering Services Ltd.

3.1 Cancellation & Postponement — Notice Periods

- Machines with a capacity of 25t to 100t: minimum 24 hours' notice required
- Machines with a capacity of 100t to 200t: minimum 48 hours' notice required
- Machines with a capacity of 220t and above: minimum 7 working days' notice required
- Postponements made within the above notice periods will be subject to a charge of 75% of the contract value

3.2 Quotations

- All quotations are valid for 28 days from the date of issue
- Prices are exclusive of VAT unless stated otherwise

3.3 Contract Terms

- Contract lifting is based on 8 hours on site, unless otherwise agreed in writing
- Standing time may be charged after 2 hours for all transport provided, unless otherwise agreed in writing
- Extra days' hire availability beyond the original booking period cannot be guaranteed
- Hutchinson Engineering Services Ltd reserves the right to substitute a different crane where circumstances beyond our control require it

3.4 Weather

- There is no reduction in costs where weather disrupts crane works, whether under CPA or contract lifting terms
- Extra days of crane required as a result of adverse weather conditions will be charged to the client on a pro rata basis, under CPA or contract lifting terms

3.5 Site Requirements & Additional Charges

- Where prior inductions, security checks, medicals, or similar requirements are imposed by the client or site, additional charges will apply at £500 per person. Clients will be notified in advance where this is applicable

3.6 Payment Terms

- Non-account customers will be required to pay all charges upon acceptance of the quotation, before works commence
- Account customers are subject to the payment terms agreed in their account agreement

3.7 Liability

- Hutchinson Engineering Services Ltd will not be held responsible for any delays or failures to perform due to circumstances outside our reasonable control, including but not limited to accidents, breakdowns, adverse weather conditions, or access issues at the site

These terms and conditions apply to all services provided by Hutchinson Engineering Services Ltd and supersede any previously issued terms. By accepting a quotation or placing a booking, the customer agrees to be bound by these terms.

Hutchinson Engineering Services Ltd is registered in England and Wales. For queries regarding these terms, please contact us directly.